PRODIGY CONSULTING

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Prodigy Consulting's Government Copilot Success Program

From Security Foundation to Sustained Adoption: Built for Government

Created by:

Prodigy Consulting, LLC

5701 Lonetree Blvd, Suite 315, Rocklin, CA

info@consult-prodigy.com

Microsoft Copilot for Public Sector Success

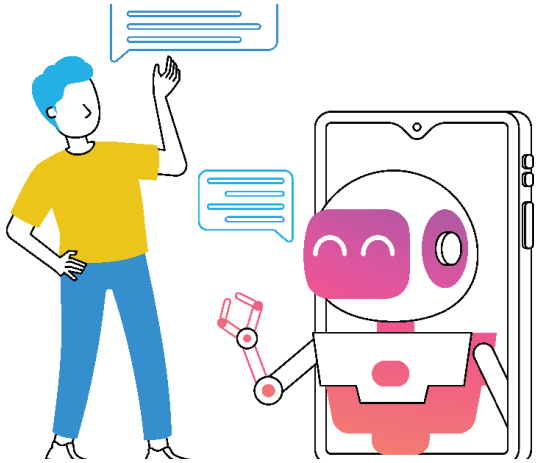
Secure Implementation, Sustained Adoption, Measurable Results.

The Opportunity

Government agencies face mounting pressure to deliver better citizen services with constrained budgets while maintaining strict security requirements. Microsoft 365 Copilot presents a transformative opportunity to address these challenges by enhancing productivity within existing security frameworks, reducing operational costs through automation, and empowering staff to focus on high-value citizen services. However, success requires strategic implementation that addresses security preparation and organizational change from day one.

Key Benefits of Copilot Adoption

- 30-50% reduction in administrative task completion time
- Enhanced citizen service delivery through faster response times and improved quality
- Cost optimization by maximizing existing staff productivity and reducing operational overhead
- Improved compliance with automated documentation and audit trail capabilities
- Strategic focus enabling staff to concentrate on mission-critical work rather than routine tasks



Ready to Transform your Operations?

The benefits of Generative AI and Microsoft 365 Copilot are being realized across the globe at a rapid pace. Governments are improving their services, increasing productivity, and achieving new levels of efficiency. As with any new technology, there are several critical factors that allow for a successful adoption.

This document outlines those challenges, and highlights Prodigy's proven approach for public sector Copilot adoption.

Key Considerations

As organizations begin planning for their Copilot adoption, there are several key areas that should be addressed early in the process. The considerations below highlight the most common considerations, from licensing decisions, to security requirements.

Understanding Your Copilot Options

Microsoft offers two distinct Copilot experiences that work together to provide comprehensive AI capabilities across your organization. Understanding the differences between these options is crucial for making strategic deployment decisions that align with your agency's specific needs, user requirements, and budget considerations. The right combination of Copilot Chat and Microsoft 365 Copilot can maximize productivity gains while optimizing your technology investment.

Recommended Approach: Start with targeted Microsoft 365 Copilot for knowledge workers and document-heavy roles, complement with Copilot Chat for broader organizational AI access and budget efficiency

Common Copilot Adoption Challenges

Security, Compliance & Data Governance

Government data demands enterprise-grade protection that meets California state security requirements, federal compliance standards, and applicable regulatory frameworks from deployment day one.

Existing SharePoint permissions may inadvertently expose sensitive information to Copilot's AI processing, requiring comprehensive data access optimization and Microsoft Purview implementation to ensure AI operates within appropriate boundaries while maintaining both security and productivity benefits.

User Adoption Barriers

Government employees often have limited experience with AI tools and may be uncertain about effective prompt techniques or appropriate use cases. Staff may initially view AI as a threat to job security or question its reliability for government work.

Find out how Prodigy is helping Government organizations navigate these challenges...

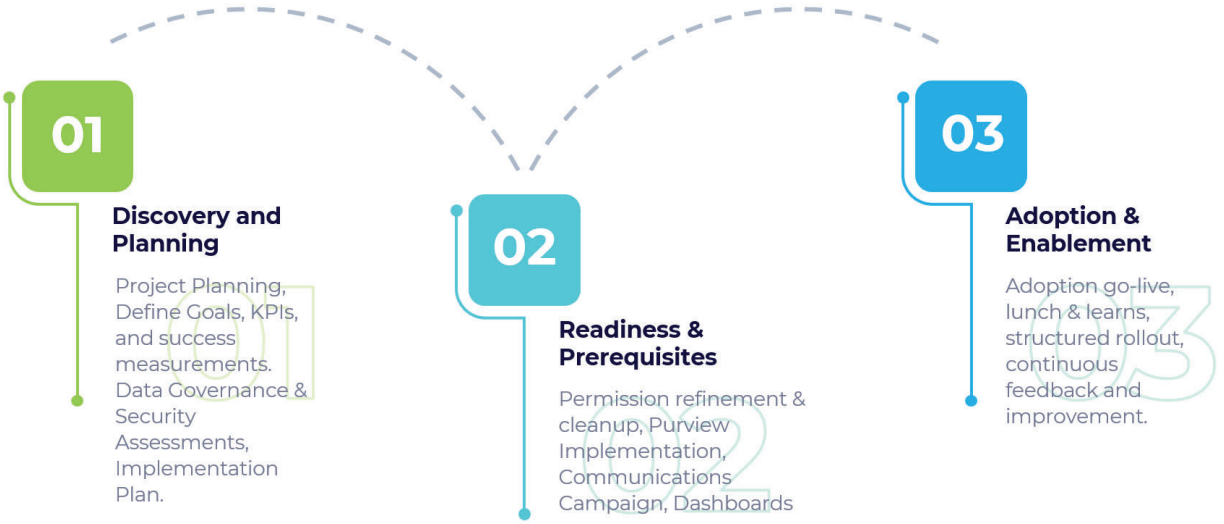
Prodigy's Phased Approach

Our blend of project management, organization change management, and deep technical expertise provides a foundation for a successful Copilot implementation.

Structured Copilot Implementation

Simplify your Copilot rollout, get results fast

Prodigy's Phased Approach combines project management expertise, organizational change management, and deep technical knowledge to ensure successful Copilot implementation for government agencies. Our structured three-phase methodology—Discovery & Planning, Readiness & Prerequisites, and Adoption & Enablement—addresses both security preparation and organizational change from day one, enabling agencies to simplify their Copilot rollout while achieving faster, measurable results that enhance citizen services within existing budget and security constraints.



Phase I: Discovery & Planning

Project Kickoff & Preperation

Kick your Copilot Journey off on the Right Foot

Phase I: Discovery & Planning establishes the foundation for successful Copilot implementation during the first three weeks through project team formation, stakeholder engagement, security assessment, and detailed planning. This phase delivers a structured project plan with defined roles, leadership buy-in, and a comprehensive roadmap that ensures organizational readiness before technical deployment begins, ultimately simplifying the rollout to achieve faster results.

- **Project Planning & Team Setup**
  Develop project plan, tasks, and form project enablement team
- **Stakeholder Engagement**
  Communicate Copilot vision and benefits
- **Data Governance & Security Asessment**
  Review data security, SPO permissions, and Purview Requirements
- **Define Business Goals**
  Identify strategic outcomes enabled by Copilot
- **Adoption Workshops**
  Elevate the organization's knowledge and awareness of M365 Copilot
- **Implementation Plan**
  Tailor adoption plan for rollout phases, communications, trainings, etc.

Outcome

At the conclusion of Phase I, customer will have a structured project plan with tasks, roles & reponsibilities, leadership involvement, security assessment, and a detailed implementation plan.

Appromixate Timeline

1-4 Weeks

Phase II: Copilot Prerequisites

Readiness and Prerequisites

Address key technical, security, and readiness tasks

Phase II establishes the essential technical infrastructure and organizational readiness for secure Copilot deployment. This phase implements Microsoft Purview for data protection, optimizes SharePoint permissions, and creates communication frameworks and support structures. By addressing these critical security and readiness requirements before user deployment, Phase II ensures Copilot operates safely within proper data boundaries while building the foundation for sustained organizational adoption.

- **Microsoft Purview Implementation**
  Establish Purview environment, including data sources, user roles, and data protection policies
- **User Communications**
  Communications timeline, templates, emails, flyers, etc.
- **Feedback Mechanisms**
  Solidify methods for feedback (Surveys, Teams channels, emails, intranet, etc.)
- **Remediate SPO Permissions**
  Refine SPO permissions in preparation for Copilot enablement
- **Imeplement Dashboards**
  SPO Oversharing Dashboard and Viva Insights Copilot Adoption Dashboard
- **Establish Support Channels**
  Deliver Administrator Training, solidify and socialize support channels

Outcome

The organization achieves a secure, compliant Copilot environment with implemented data protection policies, optimized SharePoint permissions, established communication channels, and comprehensive support structures that prevent unauthorized data access and ensure successful user adoption.

Appromixate Timeline

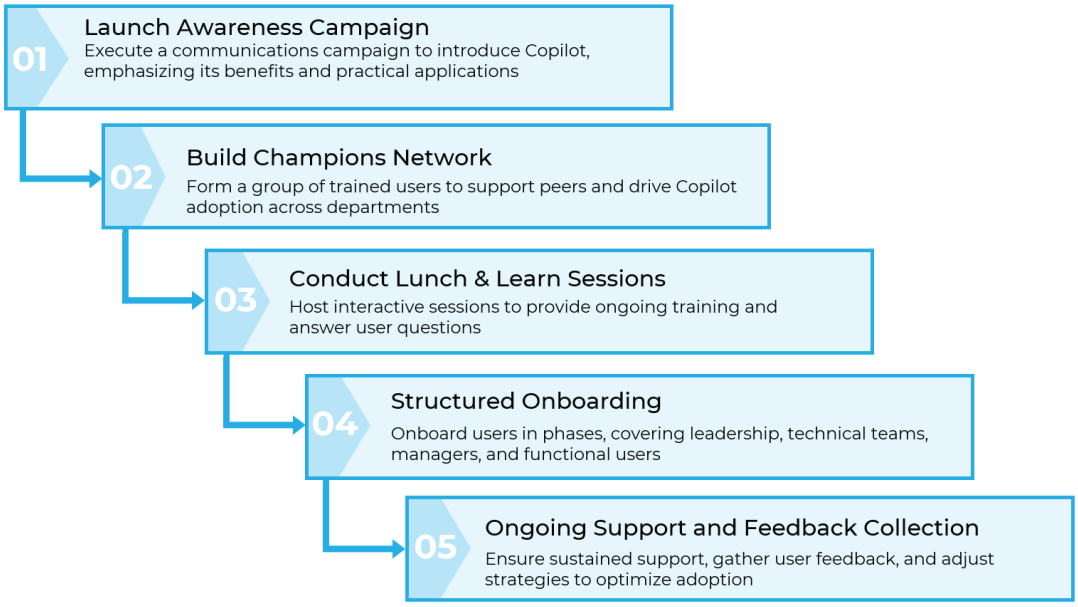
1-3 Weeks

Phase III: Copilot Adoption & Enablement

Readiness and Prerequisites

Lock in your ROI and Achieve Copilot Accelence

Phase III executes the full organizational rollout through structured change management activities that drive user adoption and ensure sustained Copilot success.



Outcome

The organization achieves widespread Copilot adoption with engaged users, established support systems, and ongoing feedback mechanisms that optimize usage and deliver measurable productivity improvements across all departments.

Appromixate Timeline

1-5 Weeks

Let’s Get Started

At Prodigy Consulting, we believe that every organization has the potential to achieve greatness with the right tools, expertise, and support. Whether you’re looking to enhance your security, streamline operations, or explore innovative technologies, we’re here to help you make it happen. Our team of experts is dedicated to understanding your unique challenges and working with you to create tailored solutions that drive real results.

Ready to elevate your organization to the next level? Whether you’re interested in a hands-on demo, exploring our solutions, or simply learning more about how we can support your goals, we’re excited to partner with you on your journey to success.

Contact us today to learn more:
info@consult-prodigy.com
www.consult-prodigy.com
916-521-6155